



THE FEDERATION OF HOTEL & RESTAURANT ASSOCIATIONS OF INDIA

Dear Sir,

On behalf of the Federation of Hotel & Restaurant Associations of India (FHRAI), I would like extend our heartfelt gratitude and compliments to the Ministry of MSME under the dynamic Secretary Shri. A. K. Sharma, IAS for the invaluable support provided in resolving the grievance raised by us for one of our members in respect to his ECLGS disbursal.

The promptness and efficiency with which the Grievance No.MH00039361 has been resolved are impeccable. We found that the Champion Portal of Ministry of MSME is an efficient mechanism for grievance redressal and customer facilitation.

With best regards,

Jaison Chacko

Secretary General

The Federation of Hotel & Restaurant Associations of India

Regd. Off.: B-82, 8th Floor, Himalaya House, 23 K.G. Marg, New Delhi - 110 001

Tel.: 011-40780780, 40780718 (D), Mobile.: 98183 89727, Fax: 011-40780777

Email: fhrai@fhrai.com, Website: www.fhrai.com